Recent Customers

Chesterfield University endeavors to always provide the highest quality training services available. The best testament to our success is our growing list of customers. Some of the more recent include:

Greensville County, Virginia

- Attended soft skills classes at Chesterfield University February-March 2005
- Contracted Chesterfield University to deliver Sexual Harassment and Communications training on-site – February 2005

Hanover County, Virginia

 Attended a variety of Quality courses at Chesterfield University – 2004-2005

Prince William, Virginia

- Purchased Quality curriculum June 2004
- Contracted Chesterfield University to provide on-site training of 7course Quality curriculum – September-December 2004
- Purchased HIPAA curriculum March 2005

Virginia Department of Alcohol and Beverage Control

- Purchased Quality curriculum April 2004
- Attended a variety of Quality courses at Chesterfield University 2004-2005

Virginia Department of Professional and Organizational Regulation

- Purchased Quality core curriculum August 2004
- Enrolled 5 employees in Instructor Certification class at Chesterfield University – August 2004
- Contracted Chesterfield University to deliver 7-course Quality curriculum on-site – September-October 2004
- Purchased Quality elective curriculum July 2005

Virginia Institute of Government

 Contracted Chesterfield University to deliver a variety of soft skills classes, including Employment Law, Group Dynamics & Effective Meeting Management, Workforce Generations, Workforce Diversity, Time Management, and Presentation Skills – January-May 2005

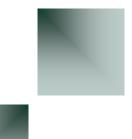
United Methodist Family Services

- Attended a variety of Quality courses at Chesterfield University, resulting in 2 graduates from the School of Quality & Continuous Improvement – 2004-2005
- Contracted Chesterfield University to develop customer service curriculum customized to their organization and customer service standards and deliver on-site to key leaders – March 2005





Consulting Services



About Us

Chesterfield University is the learning organization for employees of Chesterfield County, Virginia, a two-time recipient of the prestigious Award for Continuing Excellence (ACE) presented by the U.S. Senate Productivity and Quality Award Board. In addition to serving the needs of the county workforce, Chesterfield University offers training and facilitation services to external organizations.

Our Mission

Our mission is to provide continuous learning that promotes individual and organizational success.

Topics

- Leadership

- Supervisory Skills

- Customer Service

- Team Building

- Workforce Diversity

- Quality/Process Improvement - Instructor Certification

- Strategic Planning

- Health/Nutrition

- Safety/OSHA

- Business Writing

- Presentation Skills

- Time Management

- Sexual Harassment

- Workforce Generations

- Myers-Briggs Type Indicator - HIPAA

- Employment Law

Additional Information

For more information, please contact:

Janet Roberts **Operations Manager** Chesterfield University P.O. Box 40 Chesterfield, VA 23832

Phone: 804.751.4140 Fax: 804.768.7410

E-Mail: robertsj@chesterfield.gov

Services

Chesterfield University Classes

Chesterfield University offers open enrollment in its regularly scheduled classes. These classes are delivered primarily at the Learning and Development Center in the County Government Complex.

> Half-day class - \$100 per person Full-day class - \$175 per person per day

Classes at Customer Site

Chesterfield University can come to you! Upon request and availability, our Learning Consultants can deliver training at your location for up to 25 students per class.

> Half-day class - \$1,000 per instructor Full-day class - \$1,400 per instructor per day

Additional charges may include:

- Materials Preparation \$350 is charged per class for minor modifications to curriculum, e.g., branding with customer's logo, removal of references to Chesterfield County policy, and printing of class handouts. Other charges may apply based on curriculum
- Travel all applicable travel expenses will be billed to customer at Chesterfield County's standard government rates

Curriculum Development

Upon request, Chesterfield University can partner to assess training needs and then modify its existing curricula or custom-develop new curricula to meet organizational needs. Our rate for these services is:

\$175 per hour

Products

Chesterfield University curricula is also available for purchase. This typically includes is a course outline, trainer's notes, and PowerPoint presentation, all packaged in an electronic format. Please call for additional information if interested.